

## Keep Herefordshire Warm

Keep Herefordshire Warm is a free local service run by Herefordshire Council and Severn Wye Energy Agency that offers energy advice and grant funding to residents in the county.

### Freephone adviceline: 0800 677 1432

The Keep Herefordshire Warm adviceline is open every weekday from 9am to 5pm. You can call up to speak to a qualified home energy advisor to discuss the best ways of reducing your home energy use in ways that fit your personal circumstances and family life.

### Financial support to make your home more energy efficient

Keep Herefordshire Warm administers energy efficiency grants, which can be used to make a range of home energy improvements. Subject to eligibility, grants are available for:

- Heating
- Insulation
- airtight windows/doors
- renewable energy options such as solar and air source heat pumps

Eligibility is based on factors such as income levels, health conditions and who lives in the household.

Call Keep Herefordshire Warm free on 0800 677 1432 to speak to one of their friendly and professional advisors. They can help you find out what you're eligible for and help you with the grant application process.

### Are you struggling with your energy bills?

As well as their energy adviceline, Keep Herefordshire Warm also have a dedicated Energy Advocate who works across the county to make sure that no one has to struggle with their energy bills alone. They hold regular drop ins, work with local community groups and carry out home visits, to tailor their support to residents' needs. An Energy Advocate can help you take control if dealing with your home energy is becoming overwhelming.

They can support you with a range of issues:

- Managing fuel debt and large energy bills
- Accessing emergency credit and grant funding for energy efficiency improvements
- Home visits to understand how you use energy at home, and how to reduce it
- Access to further local support services where necessary

If you're struggling with your bills, you don't have to suffer alone. Call Keep Herefordshire Warm on 0800 677 1432 or contact an Energy Advocate via the Keep Herefordshire Warm website: [keepherefordshirewarm.co.uk](http://keepherefordshirewarm.co.uk)